

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant(s): Eric Berg; Krishna Kilambi

Assignee: Siebel Systems, Inc.

Title: Method and Apparatus to Facilitate Development of a Customer-Specific Business Process Model

Application No.: 10/602,260 Filing Date: June 23, 2003

Examiner: Brett A. Feeney Group Art Unit: 3624

Docket No.: OIC0050US Conf. No. 1943

Austin, Texas
December 21, 2009

MAIL STOP AF
COMMISSIONER FOR PATENTS
P. O. BOX 1450
ALEXANDRIA, VA 22313-1450

RESPONSE TO FINAL OFFICE ACTION

Dear Sir:

This paper is responsive to the Office Action dated October 20, 2009, having a shortened statutory period expiring on January 20, 2010. This paper is submitted on or before the two-month date of December 21, 2009, since December 20, 2009 fell on a Sunday.

Further examination and reconsideration are respectfully requested in view of the amendments and remarks set forth below.

No Amendments to the Specification or Drawings are presented in this paper.

Proposed Amendments to the Claims are reflected in the listing of claims which begins on **page 2** of this paper.

Remarks/Arguments begin on **page 17** of this paper.